

Press Release

14 September 2021

PermataBank Prioritizes Digitalization as the Key to Solid Performance

Mid-year positive achievement in line with the bank's strategy to invest in digital technology that builds scale and delivers business growth, enhancing customer experience, productivity, and efficiency

JAKARTA – PT Bank Permata Tbk (“PermataBank” or “Bank”) held a virtual public expose on Tuesday, September 14, 2021. Mid-year performance and the use of digitalization in all lines of the Bank's business became the main focus in the presentation delivered by the board of directors this year.

Summarizing the Bank's performance in the first semester of 2021, **Chalit Tayjasant, President Director of PermataBank** said, “Along with the growth in assets and operating income, in the first semester of 2021 **PermataBank** also recorded a significant increase in digital transactions contributed by the development of technology innovations that we implemented. Our focus is to continuously improve the Bank's performance through business scale expansion and healthy loan growth supported by leading-edge technology. As one of the largest banks in Indonesia, we are committed to consistently providing useful services for customers and making a difference in our joint efforts to improve the performance of the Indonesian economy.”

Solid Financial Performance in Second Quarter 2021

PermataBank's financial performance in the first half of 2021 showed solid results. The Bank's total assets grew 34.8% YoY to Rp212.9 trillion, making **PermataBank** one of Indonesia's ten largest commercial banks by total assets. Loan disbursement

grew 16.6% YoY to Rp120.8 trillion, mainly driven by credit growth in the Wholesale Banking segment by 39.8% YoY, which contributed to the completion of integration with Bangkok Bank Indonesia in December 2020. The Bank's loan growth is supported by significant growth in Home Ownership Loans (KPR) of 21.7% YoY in the retail segment.

The Bank's operating income was recorded at Rp4.9 trillion or grew by 19.4% YoY, and operating profit before provision grew by 36.6% YoY. Meanwhile, the gross NPL and net NPL ratios (Non- Performing Loans) in June 2021 were 3.3% and 1.2%, respectively, compared to the position in December 2020 of 2.9% and 1.0%, respectively. Although still better than the position in June 2020 of 3.7% and 1.8%, respectively. The Bank allocates allowance for impairment losses to anticipate potential losses due to a decline in asset quality of Rp1.5 trillion, an increase of 41% over the same period last year. Thus, the NPL coverage ratio is well maintained in a relatively conservative range of 218%.

Net Profit after tax recorded in Semester I 2021 amounted to Rp639 billion, a significant increase of 74.3% compared to the same period last year of Rp.366 billion. The Loan to Deposit Ratio (LDR) ratio was 75% at the end of June 2021, a decrease compared to last year's position of 81%. This was contributed by, among other things, an increase in customer deposits which grew by 25.0% YoY with a CASA ratio of 52%, stronger than the position in December 2020 of 51%. Meanwhile, the Bank's capital ratio is very strong with CAR and CET-1 ratios of 35.4% and 26.9%, respectively, much stronger than the average CAR ratio of the banking industry in the range of 24%.

PermataBank will continue to focus on accelerating the pace of healthy credit growth, supported by sustainable and efficient growth of third party funds as well as solid capital. The Bank always carries out the prudential principle in managing risk and carrying out intermediary functions effectively and efficiently in its commitment to support the Government of Indonesia in efforts to recover the national economy.

PermataBank completed the Limited Public Offering (PUT) IX on July 26, 2021. The total number of class B shares offered to the Bank's shareholders totaling 8,138,620,315 shares, was fully allocated at the request of the shareholders at Rp1,347 per share. The implementation of this PUT IX is a continuation of the Integration process between **PermataBank** and Bangkok Bank Indonesia, where the Bank converts all Advance Capital Payment of Rp10.8 trillion received in December 2020 to its paid-up capital following the applicable Capital Market OJK regulations.

Acceleration of Banking Digitization at PermataBank

In the first half of 2021, the total number of **PermataBank** transactions increased by 200% Year- on-Year (YoY) to 937 million; Most of the increase came from significant uptake across all digital channels up 351% YoY to 766M. This increase in digital transactions reflects solid and effective partnerships with third parties and many major players in the Bank ecosystem and the digital economy.

As a manifestation of a total digitalization commitment to provide simple, fast, and reliable services, **PermataBank** cooperates with Indomaret in providing free cash withdrawal access for customers at more than 18,700 franchise locations in Indonesia and strengthening mobile banking super app PermataMobile X and internet banking PermataNET technology, as well as expanding the reach of Permata e-Business and PermataQR in the Retail and MSME sectors.

Technology-based partnerships in Wholesale Banking strengthened through collaboration with the Association of Indonesian Rural Banks (Perbarindo) DKI Jaya & Surroundings in facilitating banking technology through PermataAPI (Application Programming Interface). Likewise, the partnership on the trade financing side with Contour is the first bank in Indonesia to adopt block chain technology.

In May 2021, **PermataBank** Syariah launched “The First Shariah API Solution” for Islamic Financial Institutions (LKS). This service allows LKS to make transfer in & out for its customers from and to other banks online.

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PROFILE OF PT BANK PERMATA Tbk

PermataBank, is one of the 10 top banking institutions in terms of assets in Indonesia. Listed in the Indonesia Stock Exchange (Code: BNLI) with Bangkok Bank Public Limited Company as controlling shareholder, **PermataBank** is a leading digital bank with innovative products and services serving more than 4,2 million customers in 62 cities across the country. As of September 2021, PermataBank has 257 branch offices, 16 sharia branches, 16 cash offices, 1 mobile branch, 20,000 ATM locations and cardless cash withdrawal outlets at Indomaret, access to more than 100,000 ATMs (VisaPlus, Visa Electron, MasterCard, Alto, ATM Bersama and ATM Prima), and millions of ATMs worldwide connected to the Visa, Mastercard, Cirrus networks.

PermataBank has won various service excellence awards in both conventional banks and Sharia banking categories, such as the 2017-2021 Banking Service Excellence Award by InfoBank magazine in collaboration with Market Research Indonesia, Top Digital Company Awards 2021 by Marketing Magazine, Top 50 Big Cap Issuer & The Best Disclosure and Transparency in The 12th IICD (Indonesian Institute for Corporate Directorship) Corporate Governance Conference and Award 2021, and through its PermataBRAVE Corporate Social Responsibility empowerment program for people with disabilities, won the National Padmamitra Award 2020 from the Ministry of Social Affairs of the Republic of Indonesia.

As a pioneer in digital innovation in the Indonesian market, in 2018, PermataBank launched its leading mobile banking super app PermataMobile X with more than 200 of the latest flagship features and revamped its internet banking platform PermataNET. Customers can also experience a seamless online and offline experience through its 5 modern digital model branches throughout the greater Jakarta area and Bali which offers a simple, fast and reliable experience.

For further information on **PermataBank**, please visit us at <http://www.permatabank.com>.